

# Appeals under LGAP

## Appeals

- If you do not think a risk rating or certification decision applied after an external audit is justified, you can appeal the decision directly with your assigned Approved Certification Body (ACB) within 14 days of receiving the decision or risk rating.
- Appeals are a way to request a review of a decision if you feel it is not justified.
- You must be able to supply evidence or information to show why the decision should be changed.
- All appeal requests must be made directly to your ACB who will appoint an impartial person to review the appeal and determine what action to take.
- The ACB may change the risk rating or certification decision or they may uphold the original decision.
- If you are not satisfied with the outcome of an appeal to an ACB, you can appeal directly to AniMark to review the ACB's decision from your ACB.

Risk  
Rating



Certification  
Decision

### Risk Rating

If you receive a risk rating you do not feel is justified, you may appeal that decision to your ACB within 14 days of receiving the risk rating.

### Certification Decision

If you receive a certification decision you do not feel is justified, you may appeal that decision to your ACB within 14 days of receiving the decision.

## AniMark Appeals

- If you are not satisfied with the appeal outcome from your ACB, you have 7 days to appeal that decision directly with AniMark.
- The appeal request form is available on the AniMark website – [Appeal Form](#)
- Appeals can only be considered by AniMark if you have appealed to your ACB and if sufficient evidence is supplied.
- The AniMark Rules and Integrity Committee will review all appeals and make the final decision.
- The procedure AniMark follows in considering appeals is detailed in the [LGAP Certification Rules](#) and [AniMark Appeal Policy](#).

